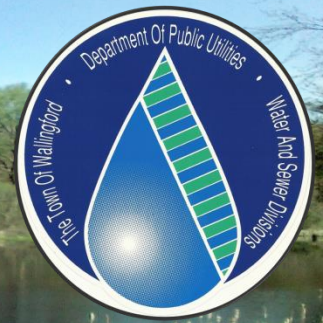


Customer Information

July, August and September 2023



Office Hours: 8:00 a.m. to 5:00 p.m.
Monday through Friday

Customer Service: 203-949-2660

Emergency After Hours: 203-265-5055

377 South Cherry Street
Wallingford, CT 06492

Water Quality

Each year the Wallingford Water Division performs nearly 50,000 water quality analyses for approximately 125 different contaminants in order to verify the safety and quality of our drinking water. These analyses are performed around the clock, 365 days a year, and include samples collected from water sources, treatment facilities, and water within the distribution system. In all respects, our water is safe to drink and meets or exceeds the standards required. The modern water treatment plants and vigilant maintenance of the distribution system help us to ensure the high quality of water today and in the future.

Other programs administered by the Wallingford Water Division to protect water quality include annual watershed inspections, a vigorous cross connection inspection and testing program and water main flushing. Our goal is to flush the entire water distribution system annually. The flushing program removes harmless deposits of accumulated rust and sediment to improve and maintain water quality.

If you would like to view 2022's Water Quality Report please visit:

www.wallingfordct.gov/wwd.wq.ccr.2022

Watershed Inspections

To protect the quality of water entering our surface water reservoirs, the Wallingford Water Division annually conducts a survey of all properties within the watershed boundaries. This inspection is authorized by Connecticut State Statute 25-51.

Please remember that contamination sources can affect both surface and ground water, which may include private wells in the vicinity of the contamination source. It has been estimated that one gallon of waste oil can potentially contaminate one million gallons of drinking water. We all have an important role in maintaining a safe, clean drinking water supply.

Pictured to the right are Ryan Carboni and Shelby Jackson IV, Water Quality Inspectors. For more information on Water Quality or Watershed Inspections please call 203-949-2666.



Ryan Carboni



Shelby Jackson IV

Fella's Corner

Peanut Butter and Pumpkin Dog Treats

Ingredients:

- 2 ½ Cups Whole Wheat Flour
- 2 Eggs
- ½ Cup Canned Pumpkin (*Not Pumpkin Pie Filling*)
- 2 Tablespoons Xylitol-Free Peanut Butter
- ½ Teaspoon Salt
- ½ Teaspoon Ground Cinnamon

Instructions:

1. Preheat oven to 350° F.
2. Whisk together the flour, eggs, peanut butter, salt and cinnamon in a bowl. Add water as needed to help make the dough workable though the dough should be dry and stiff.
3. Roll the dough into a ½ inch thick roll. Cut into ½ inch square pieces or use your favorite cookie cutter shapes.
4. Bake until hard, about 40 minutes. Cool on a wire rack.

Historical Fact

Benjamin F. Harrison was born in Northford and graduated from Yale Medical School in 1836. He returned to Wallingford, from the Civil War in 1847. He pushed for a town water works to ensure water supply and improve sanitation. A water works formation committee was created in 1871 and a municipal water utility was formally created in 1881.



Frequently Asked Questions

How do I change my mailing address?

- Fill out a Change of Address form (form can be found at www.wallingfordct.gov).
 - Fax to 203-949-2678
 - Email to water@wallingfordct.gov
 - Send in the mail or bring to the business office at 377 South Cherry Street.

What if I did not receive a bill?

- State Statute §12-130 states that failure to receive a bill does not invalidate the bill or interest. If you believe you should have received a bill and did not receive one, please telephone the Water and Sewer Divisions' Business Office at 203-949-2660.

Why do I have interest on my bill?

- Per State Statute, interest accrues on the 1st of the month at a rate of 1.50% per month dating back to the date on the bill.

What happens if I experience a sewage back-up?

- If you are experiencing a back-up please contact the Sewer Division prior to contacting a contractor. The Sewer Division will determine if the back-up is related to the sewer main or the house or building lateral. The property owner is responsible for blockages in the lateral.
- Call 203-949-2677 during normal business hours and 203-265-5055 after hours.

Payment Locations:

Tax Office Room 209
Wallingford Town Hall
45 South Main Street
9:00 a.m. - 4:15 p.m.

Drop Box
Wallingford Town Hall
Adjacent to Prince Street entrance

Water and Sewer Divisions
377 South Cherry Street
8:00 a.m. - 5:00 p.m.